

Study business in finland



Studies

Vocational Qualification in Business and Administration, Customer Service and Sales

Would you like to develop your international expertise? Do you dream of becoming an export assistant, international customer service professional, an entrepreneur, sales consultant or sales support person?

Tampere College is offering Business studies in English. The program provides broad basic skills for customer service and sales in international context. This three-year training program is for you to develop your skills into an international expert with strong customer service background, good language skills and ability to work in different cultural environments.

This program is for those who have completed basic education (round nine years) with a good command in English language.

In addition to Customer Service and English language skills, the studies provide expertise in International Trade support services, International Trade Environment and Communications. Entrepreneurial skills, basic Financial Management and Office Services are part of the studies. International networking during the study period includes on-the-job learning in Finland or abroad.

You will have the opportunity to build future contacts as well as exposing yourself to job opportunities. If you want to take part in international student exchanges, projects and tutoring, there will be good opportunities for you.

The studies also directly prepare you for the labour market or contribute to the postgraduate studies.

The training is entirely in English. That is why we provide additional English language training to ensure proficient language skills all the time. Finnish language will be taught to those who don't speak Finnish as a first language.





How to apply

Application period

30.1.–16.3.2012

Instructions and application forms will be found in Tampere College's homepage: <http://tao.tampere.fi> by the end of 2011.

Selection criteria

Qualification equivalent to the Finnish basic education of nine years, pre-assignment, entrance examination and an interview to be held on 18.–19.4.2012 at Tampere College. Applicants from abroad may ask for an interview via Internet.

Ask for more

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Tampere College facts and figures

Tampere College is a part of Tampere Upper Secondary Education:

- Established in 2000 (previous schools since 1890)
- Certificate students: 4,500 (vocational studies)
- Adult students: 6,000 (specialist qualifications, further qualifications and short courses)
- Personnel: 650 (half of this teaching staff)
- Training for 100 occupations
- Co-operation with companies, organizations and other employers
- Member of CCID (Community Colleges for International Development, Inc.)
- International students
- Vocational study programmes in English
- Preparatory education for immigrants for vocational training
- Best practices in Finland prize awarded by the Ministry of Finance in 2010

Finland

- **Population:** 5.4 million
- **Capital:** Helsinki
- **Form of government:** Parliamentary republic
- **EU Member:** since 1995
- **Currency:** Euro
- **Official languages:** Finnish (first language of 93 percent of the population), Swedish (first language of 6 percent of the population)
- **Topography:** Coniferous forests, thousands of lakes, hills and fells
- **Climate:** Four distinct seasons. Average daily temperature in January -6 to -15 °C, in July 14 to 17 °C. Snow in southern Finland lasts 1–3 months, in northern Finland 5–7 months
- **Main industrial products:** Paper and board, electronics and metal products.



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Tampere region

The population of Tampere region is close to half a million, with 214,000 in the city of Tampere. Tampere Region is one of the largest growth centres in Finland.

Tampere is the largest inland city in the Nordic countries. The region is characterized by beautiful, glittering lakes and the city of Tampere itself is located on a narrow strip of land between two large lakes: Näsijärvi and Pyhäjärvi.

Tampere region is the second largest concentration of educational institutions in the country. Vocational and upper secondary education, four universities and various research institutes place Tampere among the principal educational and research centres in Finland. Tampere has frequently been ranked by Finns as the most desirable place to live, visit and study.

More information

finland.fi visitfinland.fi tamper.fi

